

DELIVERY INFORMATION

Hughes Furniture Industries, Inc. / Motion-Eaze Recliners DELIVERED LOADS

Dealers are responsible for inspecting and counting merchandise upon delivery. When a delivery ticket is signed received, Hughes Furniture Industries, Inc. / Motion-Eaze Recliners accept no responsibility for shortages. If a piece arrives damaged, it is the customer's responsibility to refuse the piece on the truck at that time. If the carrier refuses to accept the damaged merchandise, please call your customer service representative *immediately*.

LOADS PICKED-UP AT Hughes Furniture Industries, Inc. / Motion-Eaze Recliners

Hughes Furniture Industries, Inc./Motion-Eaze Recliners DO NOT WARRANT TRANSIT ITEMS ON PICK UP LOADS. The customer assumes the responsibility of the furniture once the carrier's trailer is loaded and sealed and has left the plant.

CARRIER REQUIREMENTS

1. Trailers must have pads or cardboard. There can be no leaks, no sharp metal, no holes and be clean. If the trailer doesn't have padding, the customer can purchase cardboard (at our cost) from Hughes Furniture Industries, Inc. / Motion-Eaze Recliners. If cardboard is needed, customer service will notify customer prior to loading.
2. Customer Service will fax customer with loading details and requirements.
3. Carrier drivers are required to sign in upon arrival.
4. Carrier drivers are required to count all pieces being loaded.
 - A. If a driver waives the count-he will sign a waiver agreeing to the count and takes responsibility of the load.
 - B. If a driver counts and agrees with the number of pieces and condition of the load, then he takes responsibility of the load.
 - C. If carrier drivers have any load discrepancies, they must contact the Hughes Furniture Industries Inc. / Motion-Eaze Recliners shipping supervisor prior to signing paperwork or sealing the trailer, in order to resolve the issues.

WARRANTY RETURNS

In order for any WARRANTIED pieces to be returned, we need the appropriate information for a Return Authorization number (RA) to be issued by customer service. Please call your customer service representative to obtain a "WARRANTIED REPAIR PICK-UP" form (RA).

THERE IS A NO RETURN POLICY ON USED FURNITURE.