



October 4, 2010

To Our Customers:

Please read our updated Policies and Procedures, which also contains our Outside Carrier Requirements.

Please review this information carefully as it contains information regarding our warranty, terms, delivery, returns, repairs, etc.

Should you have any questions, your sales representative will be glad to assist you. We appreciate your business and look forward to serving your furniture needs in the future.

Sincerely,

Bruce W. Hughes CEO